



The Arc.

Quad Cities Area

For people with intellectual and
developmental disabilities

4016 9th Street
Rock Island, IL 61201

www.arcqca.org

Non-Profit Org.
U.S. Postage
P A I D
Rock Island, IL
Permit No. 123

Or Current Resident

Achieve with us.®

DONATE YOUR VEHICLE TO THE ARC OF THE QUAD CITIES AREA

Done with it? **Do GOOD with it.**
tax deduction & free towing

DONATE TODAY!



The Arc.
Quad Cities Area

(877) ARC-CARO

ARCQCA.ORG/DONATE-YOUR-VEHICLE



CARS



TRUCKS



MOTORCYCLES



TRAILERS



BOATS



AND MORE

The Challenge

Summer 2017

Achieve with us.®



The Arc.
Quad Cities Area





Founded in 1953, The Arc of the Quad Cities Area is an independent non-profit organization that provides support for over 325 Individuals with intellectual and developmental disabilities in our community.

- The Arc provides:
- Respite
 - Residential
 - Developmental Training
 - Vocational Training
 - Assistive Technology
 - Community Supports
 - Supportive Employment

The Arc of the Quad Cities Area
4016 9th Street
Rock Island, IL 61201
309-786-6474

For more information about The Arc's programs and support services, visit our website at:

www.arcqca.org

Michael's Message...

The Arc is happy to unveil our new mission statement.

At The Arc, we believe that everyone can unlock their fullest potential when combined with the right amount of quality, innovative services. The Arc has been serving the Quad City community since 1952, promoting inclusion for individuals with intellectual and developmental disabilities. Throughout our history we have always risen to the challenges faced by individuals with disabilities. By updating and revising our mission statement, we are reconnected to our important work, our mission. Additionally, our Board of Directors and Executive Staff developed a new and bold strategic vision that will bring our mission forward. "All I ask is a tall ship and a star to steer her by." said Captain Kirk from Star Trek. The Arc's new mission (below) and strategic plan is the star that will guide our efforts over the next three years. We invite you to learn more about the strategies on pages 4 & 5. On the following pages you will also be learning more about our partners in community, who have fortified our mission with their time, talent, and treasure. And read about Brandon reminding us why we do what we do. We thank you for coming on this voyage of discovery with us!

The Arc's Mission Statement

To empower people with disabilities to believe in their own unique abilities and achieve their full potential by providing quality, innovative services that focus on advocacy, independence, employment, meaningful community life and personal happiness.



inside this issue:

- PAGE 3** COMMUNITY PARTNERS
PAGE 5 SPRING GALA RECAP
PAGE 6 & 7 ALIGNING OUR VISION
PAGE 10 SPOTLIGHT

Cover: guests Betty Natsis, Cindy Ferguson, Helene & Jim Patton enjoy an evening of entertainment, auctions, and food at The Arc's annual Spring Gala fundraising event.

Leaving a Legacy



THE ARC'S DOVE LEGACY SOCIETY MEMBERS

Michele & Mike Montford
Fran and Marie DeWispelaere
Rose VandeWiele
Rick and Marcia Voltz
Jan and Todd Haugen
Kyle Rick
Dennis and Sharon Baraks
Cindy Ferguson
Kathy and Tom Conrad

David Conrad
Matt Puck
Connie Zogg
Lizette Desseyn
Jim & Twila Mitchell
John & Helen Kerschietter
Richard & Ruth Marie Motz



WHAT WILL YOUR LEGACY BE?

Leaving a portion of your life's wealth through your estate or trust ensures that The Arc of the Quad Cities Area will always be there, supporting people with intellectual disabilities, their families, our community.

We know that inclusion of individuals in community life is an essential part of our future and so do you. Your gift is an enduring expression of those values and will have ripples of impact on future generations. Your commitment to that legacy inspires others to do the same.

Contact us on how to make a charitable bequest to The Arc of the Quad Cities Area 309-429-6067 or wrights@arcqca.org

Spotlight

The Arc knows that when individuals with disabilities have access to the supports they need everyone prospers with a more vibrant and embracing community that values and practices inclusion. Brandon’s story provides an example of how The Arc provides catered services that are customized to each individual’s passion and purpose.

The Arc provides advocacy services that connect individuals with disabilities with resources that build upon their hopes and dreams. Qualified Intellectual Disabilities Professionals worked to provide Brandon with the resources and guidance necessary to start a DJ business that was featured at The Arc’s Spring Gala, where Brandon provided the evening’s entertainment for the fundraising event.

Brandon was supported through the collaboration of The Arc staff to source the right equipment that fit the guidelines set by Brandon, minimal cost but maximum effect. Starting with used equipment and unpaid gigs, through Brandon’s determination and the social networks of The Arc staff Brandon graduated to being paid in-kind for performing at The Arc’s Spring Gala, and will be performing at The Arc’s Employee Appreciation event in July.

Although, Brandon’s cerebral palsy diagnosis challenges him physically, the new equipment provided through his in-kind work and carefully sourced through the help of his Home Supervisor, is activated through voice recognition. A prime example of how technology can bridge gaps, allowing individuals to participate in activities of interest they may have been prevented from pursuing in the past. In Brandon’s case, these activities provide income, personal happiness, and a sense of purpose.

Further, through the help of Brandon’s Home Supervisor he now has his own business cards, t-shirts, and the equipment necessary to share his love and passion for music with the community. Beginner DJs sometimes work for free or drink tickets, so we are happy to report that Brandon is now advancing in his business with paid gigs. Shown on right, Brandon working as a DJ performing for a street fest in Silvis.

The Arc has been by Brandon’s side throughout this voyage. Through a diverse range of services, The Arc was able to live up to this moment. The Arc deeply understands the disability community. We are able to provide a wide range of supports that build and support each individual’s well being. As Brandon is stepping into a new role and sharing his unique gifts and talents with our community, through every step of this process he has a set agenda, the sound track if you will; because The Arc, with the help of our friends and supporters, has build the structures necessary to adapt and anticipate his needs and those of many individuals like him.

We see a future of greater inclusion and participation of individuals with intellectual and developmental disabilities in community life. The Arc’s friends, supporters, and community partners are working toward a vision of a community that not only accepts, but celebrates the contributions of individuals with disabilities in our community.



Brandon (right) and Home Supervisor James Defrieze (left) at The Arc’s Spring Gala.



Brandon at work at a street fest in Silvis, Illinois.

We are motivated and inspired by Brandon. As he goes out and entertains his audiences, we are sure that he will be opening up many more opportunities to break down barriers of what was formerly seen as possible for someone with cerebral palsy.

Thank you for equipping The Arc with the underpinnings that allow for Brandon’s success and allow us to develop into an agency that can anticipate and allocate for the dreams and ambitions of many individuals like Brandon we foresee in the future.

Community Partners

The Arc was built around an idea. The idea that disability is a natural part of the human experience and should be accepted and supported by society, not shut off from it. That kernel of an idea has been built into The Arc which has sustained countless lives. It was parents and volunteers who took a vision and brought it into reality. That vision continues today, in the many volunteers and community partners who have made us a part of their lives and have given their time to uphold our mission to empower people with disabilities to believe in themselves and unique abilities to achieve their full potential.

The Arc’s future is being written today by considerate staff, community partners, and dedicated volunteers who care deeply for our mission; to uphold the rights of individuals with intellectual and developmental disabilities as they embrace futures of their own choosing.

At The Arc’s volunteer, community partner, and member appreciation event we recognized their contributions. It was my honor to present the Community Partner of the Year Award to Modern Woodmen (Chris Cramer accepting award, left). Because of partners like Modern Woodmen of America and others like them, The Arc successfully expended residential housing for people with disabilities in the Quad Cities Area. Modern Woodmen financially supported the campaign which resulted in the construction of five beautiful new group homes, with a sixth home on the near horizon, and transitioned The Arc into a new era of community-based services.

A very special award is given in the name of Evelyn Colberg, who was a founding member of The Arc of the Quad Cities Area. Peggy Love (seen right, middle) was the recipient of the Evelyn Colberg award because of her services to individuals with disabilities through sustaining commitment, dedication, and humility. Through her work with Family and Friends she and others organized outings to the zoo, concerts, Halloween and Valentine’s Day celebrations, holiday cookies and crafts, and helped The Arc celebrate its 60th Anniversary. Peggy is always ready and willing to lend a helping hand, and throughout it all she has had a positive influence on the staff, individuals served,

and everyone around her. I also had the distinct honor of presenting The Arc’s highest award, the Lifetime Achievement Recognition award to Ben and Gay Nefzger who have supported The Arc with their time, funds and steady support since 1990... nearly 30 years.

Ben has been a multi-decade long friend of The Arc who has never wavered in his commitment to the agency’s mission, goals and purposes. Ben has served on most, if not all, Board committees and has always served The Arc with grace and the spirit of cooperation. He has been a leader in bringing persons of conflicting views together for the good of the organization and is skilled finding common ground.

Gay has been a volunteer for The Arc for many years, and was volunteering her skills on a regular basis at The Arc’s Business Supply on Arsenal Island until the store closed. She then volunteered her time filing and documenting for Administration and Training Department until retiring in 2014.

Overall Ben & Gay have had a major positive impact on The Arc of the Quad Cities. He and his wife Gay have given generously of their gifts of time, talent and treasure and The Arc is clearly better, stronger, and more mission focused thanks to the many gifts they have so willingly devoted to the organization.

Please join me in congratulating Modern Woodmen, Peggy Love, Ben and Gay Nefzger and the following award winners below for their contributions to The Arc.

- Community Advocate of the Year**
Rob Tolmie
- Business Partner of the Year**
Sears Manufacturing
- Work/Community Employment Services**
Krister White
- Personal Advocacy Award**
Brandon Jones
- Youth Volunteer Special Recognition**
Youth Works
- Retiring Board Member Recognition**
Steve Loete



Thank you to The Arc's friends and supporters who have made a memorial since the first of the year.
Care and attention is given to recognize all gifts accurately. Please contact us if you would like a correction, it will be printed in the winter edition of The Challenge Newsletter.

THANK YOU FOR YOUR DONATIONS IN MEMORY OF

ALMA JANE TERFLER

JASON AND STACEY MILLER
ANN R. MURPHY
ROBERT AND MARILYN NOE
PETE ROGERS
JOHN TERFLER

DANIEL DAWSON

RENEE LEMBURG
EDWARD AND SARA MACIK
STEFANIE MILJUSH

JAMES SHAW

ANONYMOUS
LINDA AND SAM BROWN
RENZEE CROSSAN
LINDA CZUPKA
FRANK AND THERESA DEWAELE
FRAN AND MARIE DEWISPELAERE
JEANNINE FILLER
DONALD AND KATHERINE HEALY
JOANNE HORNER
BERNEITA HUNTER
DEER & COMPANY
MICHAEL AND SANDRA JOHNSON
VALERIE JONES
PATRICIA AND FRED JULIUS
ASHLEY KELLUMS
BRIAN AND BERNADETTE LAKE
PAUL AND DAWN LEVESQUE
MARGALEEN MARSHALL
DIANE MARTIN
PAMELA AND JAMES NELSON
JOHN AND DOLORES PUEBLA
JEROLD SALYERS
BESS SCHNEIDER
RICHARD AND PAULA THILTGEN
JAMES AND BARBARA ZIEGENHORN

JEFFREY AND JILL ZMUDA
KENNETH GALUSHA
BRUCE AND BRIDGET TITUS
LAVERNE BALD
JEROME BALD AND VERONICA BOUDREAU
REYNEL DOHSE
RB AND ELAINE HOSTETLER
RONALD D. LINK
GORDON AND MARYANN STRIEGEL
MARY JANE OCHS
ANONYMOUS
PATRICK AND KATHLEEN COLGAN
BARBARA AND RAYMOND COPPENS
PEGGY C. DOAK
LARRY AND PAMELA DOUGLASS
DELORES AND JAMES GRUBAUGH
LAURIE AND JERRY OCHS
MARY ETTA SHERADEN
DANIEL AND CAROL SIMATOVICH
ROSEMARY GLOWACKI
DONALD AND SANDRA GLOWACKI
WILLIAM C. OR SHARON R. GLOWACKI
THERESE SMITH
SHARON HOFFEDITZ
ROBERT AND JUDY CLANCY
DONALD AND KATHERINE HEALY
STEPHEN AND CHRISTY HORST
BETTY MARTIN
EUGENE AND JEAN MCGONIGLE
JAMES AND PATRICIA VETO
RALPH & LUCRETIA WILSHUSEN
SHIRLEY R. SCHROEDER
COLLEEN BROWN
VINCE AND CYNTHIA EHLERT
MARY FUSON
CURTIS AND DIANE TUCKER
DARLENE VANOPDORP, IN HONOR OF NORMA REESE
DONALD AND DARLENE VANOPDORP
KENNETH GALUSHA
BRUCE AND BRIDGET TITUS
HELEN KERSCHTEITER
MARY KAY BOLTIE



Special Thanks to

University of Illinois Extension, Master Gardeners for donating their time and talent to create a teaching garden at The Arc Building. Master Gardeners are teaching Individuals everything from vermiculture to creating lip balm from fresh herbs, and everything in between.

From left to right, organizer Julia Martin, Marion Launder, Judy Hartley , Deb Obrien, Linda Clewell, and Deb Durnal-Corso, Judy White (not pictured).

Thank you to The Arc's Volunteers since the first of the year.

TOM LAGOMARCINO, BETHEL WESLEY
UNITED METHODIST CHURCH
CARE AND SHARE COMMITTEE, TRINITY
LUTHERAN CHURCH
BETHEL WESLEY UMC VOLUNTEERS
NORMAN DUNLOP, AMERICAN LEGION #569
CORPS OF ENGINEERS
HANNAH AND AMANDA, CHICKFIL-A
MIKE COYNE-LOGAN, LIVING LANDS
AND WATERS
GENESEO SENIOR CITIZENS KITCHEN BAND
UNIVERSITY OF ILLINOIS EXTENSION -
MASTER GARDENERS
CATHY ANDERSON
DENNY BARAKS
BEN BEKEL
SARAH BOHNSACK
GREG BOULJOUR
SALLY BROCKWAY
DIANE BURGETT
WILLIAM CLEAVER
TOM CONRAD
KATHY CONRAD
LORI DIXON
JAY DRALLE
MIKE DUFFY
NORMAN DUNLAP
TERRY ESCH
SUE GADIENT
MARY GLOECKNER
BARB GOETTIG
BERNICE GUNASEELAN
BRIAN GUSTAFSON
DON HEALY
KURT DAVIS
MEG HOSKINS
EVE KINNEY
KAREN LEAF
SUE LIGGITT
STEVE LOETE
KRISTI LOY
CASSANDRA MARTIN
MICHELE MONTFORD
MICHAEL MONTFORD
KAREN OVERCASH
NATIONAL HONOR SOCIETY MEMBERS,
RIVERMONT COLLEGIATE
KARA PARKS AND DOLLAR, UNITED THERAPY
KIRK PREBYL, GLASS HERITAGE
MIKE STOPULOS
MARY TADDA
MICHAELANN TODTZ
ROB TOLMIE
JOSIE WAHL
SARAH WRIGHT



The Arc's volunteers have made a difference in the lives of individuals with disabilities with thousands of hours of service every year. Just in the past 6 months we have had hundreds of volunteers log hours in though United Way Day of Caring, Youth Works, and many, many more. **Thank you!**



MR. MICHAEL AHRENS
MR. JUAN ALEJO
MARIO AND TRACY ALMANZA
CATHY M. ANDERSON
JENNIFER ANDERSON
MATTHEW AND KATHLEEN ANDERSON
ANONYMOUS
SCOTT AND JENNIFER BAXTER
THOMAS BEACHLER
KRISTINA BECKMAN
TONEECE BLACKWELL
KIM BOOKER
BRANDON BOOZER
THOMAS AND DEBORAH BRACKE
ALEXIS BRADLEY
MRS. KATHLEEN BRAMMANN
TERRY BROWN
WILLIAM AND DIXIE BURRESS
LISA BUTLER
MISTY CHAPPELL
THOMAS CLINE
LAURA E. CORTEZ
ALICE M. COX
DONISHA CRAWFORD
CHANDA R. CRUZE-REID
PRESELY CULLEN
MARK CUMMINGS
BRENDA DESMOND
PATRICIA DICKERSON
LORI DIXON
CHAD D. DOUGLAS
MICHAEL DUFFY
MARY DUFOUR
TERRY ESCH
EDUARDO ESCONTRIAS
MARJORIE ESCONTRIAS
PETER ESPARZA
MS. ALISHA ESPEY
JAMES & DEBRA ETHRIDGE
MYRA FAH
TONY AND TRISHA FRITZ
ASHLEE FULLER
SUE GADIENT
MRS. MALATHI GANESH
MR. SIVA GANESH
JOEY GARCIA
LINDSAY GASKINS
MITCH GEKAS
RODNEY GRIEP
CHRISTINE B. GRISHAM
BERNICE AND ABRAHAM GUNASEELAN
CARRIE HAMILTON
JAMES HANNE
JIM HARL
MRS. JENNA HART
DEBORAH HASEMANN
LINDA HEBER
SHEILA D. HENDRICKS
MEGHAN HENRY

KAREN HERRIG
JAIME HOPKINS
MEG HOSKINS
TERRENCE HUBERBURRILL
TRACEY D. JACKSON
JAMES AND CAROL HORSTMANN
AARON JOHNSON
MR. KENT JOHNSON
VICKI JOHNSTON
ROBERT KEIM
MRS. MARY KELLY
EVE KINNEY
MR. RYAN KLEMETSON
ALVIN AND RUTH KLOUDA
STEVEN AND GRETTA KNIGHT
SHARON KOPP
KRISTY LAWSON
CAROL LEWIS
PATRICIA LIND
HEATHER LOEHL
KAYLA LOQUIST
CHAD AND LINDA MACDONALD
CAITLIN MALONEY
MRS. TERRIE M. MARGAN DAVIS
KELLY MCBRIDE
AL AND PENNY MCCOLLUM
MEGHAN MCCRAY
DEBRA K. MCDONALD
TRACEY MCGINTY
LORENZO MCNAMEE
BILL MILBURN
ALICE MONTECINO
MICHELLE MOONEY
JOSE MORA
JENNIFER S. MORAN
AMBER AND JEFFREY MORITZ
SHERRI A. MORLOK
MR. AND MRS. ED A. MUELLER
BEN AND GAY NEFZGER
TAMMY NELSON
MS. DENISE NEWBERRY
SUZANNE O'BRIEN
ALICE ORSBORN
MS. ANGELA PAULSON
TAMI M. PECK
RANDALL PEETERS
KIMBERLY D. PETERSEN
MELISSA POOL
DENISE RANDALL
DOUG AND KYLE RICK
SHARON ROBINSON
STEVEN ROSE
SHELLY RUMLER
LEINESE SCHANFISH
WILLIAM SERRE
MECHELLE SIMMONS
SUSAN SMITH
MS. JENNIFER STENDER
DALE R. AND LINDA STEWARD

**Thank you to the following donors
for participating in the United Way,
or Work Place Donation, or Matching
Program since the first of the year.**

JEFFREY STEWART
HEATHER STICKEL
MICHAEL STOPULOS
DEBORA SULLIVAN
RUSSELL W. SWIM
AUBRY TANNER
ASHLEY THOMAS
DIANE THOMAS
TAMMY THOMSON
ROYALE TILLMAN
ROB TOLMIE
JERALEE TOMPKINS
BRENDA TWISDALE
KYLE UHEN
CONSTANCE VICKROY
PAUL VYNCKE
KELLY WADDELL
CINDY WALKER
LAURA K. WALKER
MILTON J. AND MAXINE WILLCOX
JULIE WILLIAMS
CARRIE WINKEL
SARAH WRIGHT
EMILY YOUNG



We invite you to *help us empower people* by supporting The Arc of the Quad Cities Area with your outright gift or pledge to **Bird #146** through Birdies for Charity during the John Deere Classic.

When you chip for The Arc of the Quad Cities Area, The Arc will receive 100% of your contribution, plus Birdies for Charity Fund will match between 5-10% of your gift or pledge. Forms are available at The Arc locations or on our website www.arcqca.org. *Thank you for chipping in!*



**GALA CHAIRS:
BARB GOETTIG & MICHELE MONTFORD**

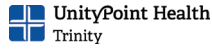
**EMCEE:
MIKE STOPULOS**



Spring Gala

At The Arc, we know that individuals with disabilities want to live just like everyone else with dignity and independence. The Arc taps into the human potential of people with disabilities helping them to create a life that capitalizes on their own unique abilities. So thanks to everyone who came out for The Arc's Spring Gala to help us empower people throughout the year. Your support counts!

Sponsors



ORANGE SPONSORS: USI INSURANCE, PLATINUM INFORMATION SYSTEMS, IMEG CORP, MILAN FLOWER SHOP,
ARC YELLOW SPONSORS: FRANCIS & SUE VROMAN, NESTLE PURINA, KALE HEATING COMPANY

Intend Donors

Dennis F. and Sharon L. Baraks
Mike and Michele Montford
Walmart Supercenter
Putnam Museum Guild Inc.
Thomas and Kathleen Conrad
Lavender Crest Winery
Barb Goettig
Short Hills Country Club
Isabel Bloom
Quad Cities River Bandits
Necker's Jewelers
Pleasure Pools
Blackhawk Bank and Trust
Dr. Carrie Montford
Sue Gadiant
Michael Stopulos
Jumer's Casino & Hotel
Bernice and Abraham Gunaseelan
Davenport Country Club
Crow Valley Country Club
Bike and Hike

Figge Art Museum
Quad City Botanical Center
Pinnacle Country Club
Sarah and Dean Wright
Josie and Leonard Wahl
Mary Gloeckner
Joel Ryser, Hot Glass
Circa '21
Heritage Landscape Design
Virdi Eye Clinic
Mediacom
Hotel Blackhawk
RME
K & K Hardware
Quad City Bank & Trust
Dohrn Transfer Company
Sally Jackson
Banworth & Udelhoven
Furniture
Salon Static
Antique Archeology

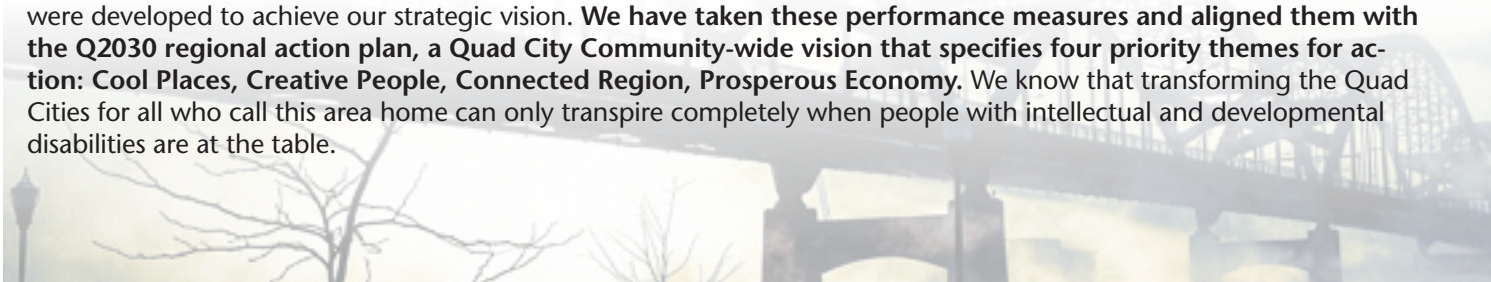
Michael Glanz
Sarah Bohnsack
Linda Stout
Jeanne Beuseling
Aqua Wash
Arthur J. Gallagher & Co
Emily Collinswood
Hilton Garden Inn
Bettendorf
Clinton LumberKings
Me & Billy Kitchen and Bar
Milan Surplus
Oakwood Country Club
Oriental Trading Co
Ron and Kay Schriefer
QC Family Entertainment
Rayz Barber Shop
Hy-Vee Rock Island
The Great Midwest
Seafood Co.
Wild Bird Unlimited

Aligning Our Vision

The Arc has always undergone a state of revision, trying to beat our best in order that individuals with disabilities can achieve their fullest potential. With this latest revision, we are keeping The Arc in line with our aspirations for a more inclusive future.

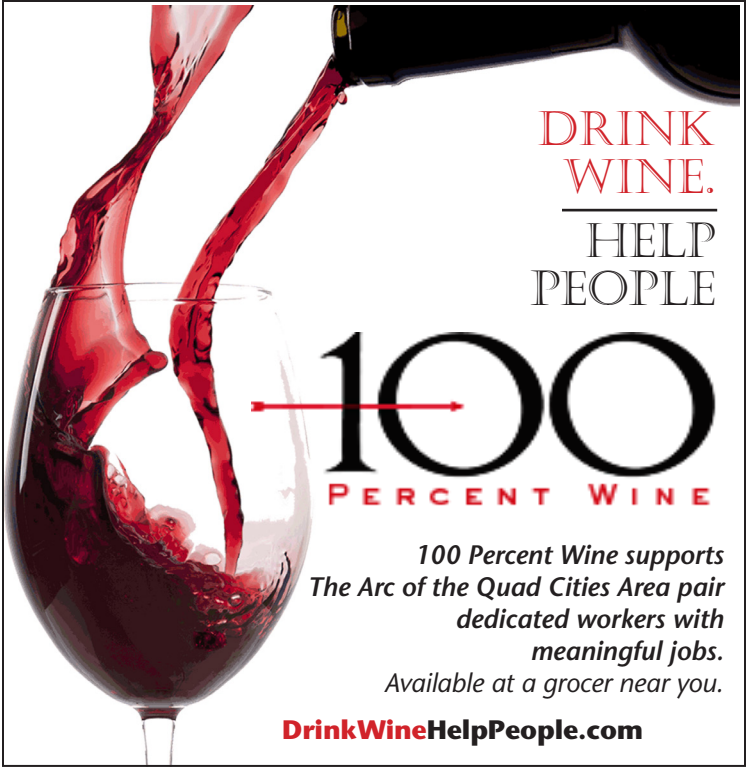
To empower people with disabilities to believe in their own unique abilities and achieve their full potential by providing quality, innovative services that focus on advocacy, independence, employment, meaningful community life, and personal happiness.

Additionally, The Arc has a new Strategic Vision (page 5) that aligns with the key performance measures (below) that were developed to achieve our strategic vision. **We have taken these performance measures and aligned them with the Q2030 regional action plan, a Quad City Community-wide vision that specifies four priority themes for action: Cool Places, Creative People, Connected Region, Prosperous Economy.** We know that transforming the Quad Cities for all who call this area home can only transpire completely when people with intellectual and developmental disabilities are at the table.



Strategic Vision

In three years The Arc of the Quad Cities Area will be recognized as the leading provider of community-based services in the Quad Cities. New and innovative services will be developed that are based on the needs, preferences, and desires of the people served. The Arc of the Quad Cities Area's brand in the community will be synonymous with advocacy for people with disabilities, quality services, and financial strength and viability. We will be recognized in the business community as a workforce partner of business solutions. Throughout the area we will be known as the destination of choice for Direct Support Professionals, administrative, and support staff.



THE ARC OF THE QUAD CITIES AREA STRATEGIES

